

## Enabling/Disabling GoTo Connect Integrations in Connect CRM

### As a dealership CRM Administrator

To enable GoTo Connect access to CRM data:

1. As a dealership CRM administrator\*, go to the “Partner Enablement Page” at **Settings > Dealer Settings > Partner Enablement**
2. Under **Application Service Providers & Call Tracking Providers**, locate **GoTo Connect** and toggle the integration **ON**
3. Accept the terms in the Confirmation dialogue box (to **disable** the integration, toggle it OFF using the same process)

Connect  
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Today 13 New Leads 2 Activity 0 Showroom 0 Apps

Settings

CLOCK IN STATUS OUT LOGOUT  
News Training Support Feedback

Customer Search

WalkMe

Dealer Settings

Partner Enablement **1**

Partner Enablement

Call Tracking Providers  
Application Service Providers

(Partner Name)  
GoTo Connect (https://www.goto.com/connect)

Last Updated Date

Status **2**

Confirmation

By enabling this Partnership, I certify that:

Must select all

- My organization has an established business relationship with this partner
- I have configured all CRM settings required to support the partner integration (if applicable)
- The partner may have access to read and write Connect CRM data
- The partner is authorized to bill my organization for its services (if applicable)
- The partner may disable the integration for cause (i.e. misuse, lack of payment, etc.)

Accept **3** Cancel

or

Confirmation

You are about to disable a partner integration. If you continue, the partner service will not be able to read / write data with Connect CRM. Please be sure to cancel the agreement with the vendor to terminate billing, if applicable.

Accept **3** Cancel

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Partner Enablement **1**

Partner Enablement

Call Tracking Providers

Partner Name  
GoTo Connect (https://www.goto.com/connect)

Last Updated By

Last Updated Date

Status **2**

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Accept **3** Cancel

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Confirmation

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Accept **3** Cancel



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\*VinSolutions employees are not permitted to enroll dealerships in 3<sup>rd</sup> party integrations without expressed written consent, so this must be done by a qualified dealership employee with guidance from GoTo Connect, if necessary.

## Viewing/Removing Dealership Subscribers as GoTo Connect (via API)

### As GoTo Connect (a Connect CRM API partner)

With **GoTo Connect** toggled ON within the CRM's Partner Enablement Page, **GoTo Connect** will now be able to see Connect CRM dealership subscribers (including demo/trial/test dealerships) using the CRM's APIs. The GET Organization/Dealers API response includes the VinSolutions **dealerId** (which is required for most API requests), **Name**, **City**, and **State**.

This list of dealerships (minus demo/trial/test dealerships) also drives end of month billing:

**GET** /gateway/v1/organization/dealers Get the list of dealerships your client application can access

Connect CRM APIs require dealerIds to perform most operations. This endpoint lets you see which dealerships your organization's application may access. For Partner applications, you can place a request to this endpoint to verify a dealership Admin has successfully enabled the integration in the CRM under **Settings > Dealer Settings > Partner Enablement**

**Parameters**  
No parameters

**Responses**

Code	Description	Links
200	OK	No links

Media type: application/json

Example Value | Schema

```
{
  "href": "string",
  "count": 0,
  "items": [
    {
      "dealerId": 0,
      "name": "string",
      "city": "string",
      "state": "string"
    }
  ]
}
```

If **GoTo Connect** needs to remove a dealership subscriber for any reason (no contract, failure to pay, etc.), it can do so programmatically using the following API request:

**POST** /gateway/v1/organization/dealers/id/{dealerId}/remove Remove your client application's access to a dealership's data

For Partner applications, using this endpoint signals that you do not have an active business relationship with the dealership. Your application's access to CRM data will be removed and the dealership will not appear on future invoices.

**Parameters**

Name	Description
<b>dealerId</b> * required integer(\$int32) (path)	The VinSolutions dealerId to remove your organization's access to.

Responses

Code	Description	Links
204	No Content	No links

For complete API documentation, visit <https://developer.coxautoinc.com>.