

Preface

Opentrack is a web service that allows bi-directional integration between the Dealertrack DMS and certified third-party vendors. An authorized user will need to define the Vendor's settings for each API (Application Programming Interface) they intend to access. **Authorize to Opentrack** must be selected in **Data Extraction User Security** to access Opentrack.

This guide is intended to help set up or change vendor access in the Dealertrack DMS.

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Locate dealership information

Information for the dealership can is located in the bottom right-hand corner of the DMS. The following information displays:

- DMS Enterprise Code
- Company Code
- Server ID
- Dealertrack ID
- DMS Release Version
- Screen ID

13					
Data Exchange			EX		
1. Data Extraction Selection	2. Data Import	3. Scheduled Jobs	4. OpenTrack	20. Log Viewer	50. Application Environment
80. System Tools					
Session ID	Attendance	Change Company	Sign Off		
Dealertrack.				ZE / ZE7 / ARKONAP / JMALL	551 / QPADEV0073 / 21.01 / SE1000DE



Add new API

To add a new API take the following steps:

1. From the Data Exchange menu, select Opentrack.

Data Exchange					
1. Data Extraction Selection	2. Data Import	3. Scheduled Jobs	4. OpenTrack	20. Log Viewer	50. Application Environment
80. System Tools					
Session ID	Attendance	Change Company	Sign Off		

2. Select Add from the Active Methods list screen.

Opt Vendor Nam	e	Method		Begins	Ends
Ok	Exit	Add	Usage Summary	Inactive	Cancel

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OPENTRACK

3. The Vendor Access definition screen displays. Define the Vendor specifications:

Vendor Access				
	Method* Vendor* Access Begins Access Ends			
Ok	Exit	Refresh	Add	
Sort	Cancel			

- a. **Method** Select the **Method** hyperlink and choose the desired API method from the **Available Methods** list. Select **Ok** to save.
- The Dealertrack DMS defines the Available Methods, which include:
 - o Customers
 - o Vehicles
 - o Deals
 - o Accounting
 - o Service
 - o Parts

	Availabl	e Methods		
Opt Method Name Accounting Customers Deals Parts Service Vehicles	2		×	
Ok	Exit	Refresh	Add	

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- b. Vendor Select the Vendor hyperlink and choose the vendor from the Certified Vendors list. Select Ok to save.
 - Vendors must be Opentrack Certified through the Dealertrack DMS before they appear on the list.
 - Only Vendors that correspond to the selected Method displays.

	Certified	Vendors	
Opt Vendor Name			
Lowbook Sa	les		
🗌 Lead Resul	ts		
] Lee Summit			
Lou Fusz			
] Langdale F	ord		
_ Larry H Mi	ller		
V Lyndon Ths	urance Group Tr		
Major Worl	d		
Ok	Exit	Refresh	Add
Sort	Cancel		

- c. Access Begins Select the date from the calendar when the vendor access begins.
 - If the date is set to a future date, the access displays in the Inactive Methods screen until the access date begins.
 - When a request for data access is received via our web service, it is validated against the Access Begins date. Vendor requests before this date will not be honored.
- d. **Access Ends** Select the date from the calendar when the vendor access ends. Access stops the end of the day entered.
 - Only use this field if you wish the vendors access to be stopped on a specific date; otherwise, leave the field blank.
 - When a request for data access is received via our web service, it is validated against the Access Ends date. Vendor requests after this date will not be honored.

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Vendor Access				
	Method* Vendor* Access Begins Access Ends	CUST LMI 3/17/21		
Ok Sort	Exit Cancel	Refresh	Add	

- e. Select Ok to save the defined API. Repeat the steps for each required API.
 - A check will be performed to ensure that the combination of Vendor and Method does not already exist. If the Vendor/Method combinations exist, the following message displays: Access to this Method for the selected Vendor exists.

Make changes or deactivate a defined API

To make changes or make an API inactive, take the following steps:

- 1. Select **Change** or **Deactivate** by the desired API. The **Vendor Access** screen of the defined API displays.
- 2. Update the API as needed or deactivate the API by selecting a date in the Access Ends field.

Jeremy M Autotest	Customers			
2-Change			3/04/21	
4=Del\ctivate				
	4. Describerts	No. of N		
	Previous	<u>Next</u>		
		Usage Summary	Inactive	Cancel
Ok Exit	Add	• • •		

Active Methods